

Detailed write up on procedure for filling a complaint on designated email id/ number along with flowchart and if any video (optional). Provisions are to be made for sharing Ticket Number once the complaint is lodged.

Through designated Email ID	Through Phone Number
DP /Trading Related: complaint@competentfinman.com	DP /Trading Related: 0172-5198000
Complaint	Complaint
Kindly mention your Client Code/BO Id & Details Attach any relevant document related to your complaint (if any). Complaint No. will be provided to your registered email with us.	Explain the complaint, mention your Client Code/BO Id. Ask for your complaint number.
After completion of the process of Complaint then Competent Finman Pvt. Ltd., (CFPL) designated department will registered complaint & will work on resolving the complaint if inter CFPL ambit/scope.	
Submission Process Complete:	
The appropriate action shall be taken by the Competent Finman Pvt. Ltd., designated department as required and inform to the client/BO accordingly.	

Detailed write up procedure for finding out status of the complaint basis Ticket Number etc. along with Flowchart and video if any (optional)

Through designated Email ID	Through Phone Number
DP /Trading Related: complaint@competentfinman.com	DP /Trading Related: 0172-5198000
Complaint	Complaint
Mention registered complaint number your Client Code/BO Id & details and ask for the status, reply will be provided to you on your registered email with us.	Mention registered complaint number your Client Code/BO Id and ask for the status, reply will be provide to you at that time.
Complaint status will be provided to you on your registered email /phone.	
Procedure for finding out status complete.	

SEBI REGISTRATION No. INZ000221138 | CDSL - DP : IN-DP-CDSL-381-2006
CIN:U65921CH2000PTC023731

